NPS Skylert FAQ

What is Skyward?
Skyward is the application used by NPS for student records management. Many parents at the Middle School and High School level use Skyward Family Access to monitor their student's grades and attendance.

What is Skylert?
Skylert is an instant notification system that *utilizes the contact information in Skyward* to send out emergency notices and other information to parents via phone, text, and email. Parents who want instant notifications from the school must first have an established **Skyward** account in order to get notifications via **Skylert**.

I have never used Skyward Family Access. How do I get an account with a login & password?
Go to www.newaygo.net. Download the **Skyward Flier** and the **Skyward Parent Access Application.** These documents can be found under Support Services → Skylert tab. Read the information, fill it the application, and return it to a building secretary. Skyward Login and password information will be emailed to you within 48 hours.

What type of information will be sent using Skylert?
A very valuable use for this tool is to be able to send out mass communication for weather-related school closings, early releases due to weather or power outages, and other general school information. The district will not be using the attendance notifications until later in the school year and some buildings may opt to not use the attendance notifications at all.

I already have a Skyward Access Account. How can I sign up for Skylert Alerts?
Log into Skyward Family Access and click on the Skylert link located on the left side. From there you can add or update information as needed. A document titled How to set up Skylert notifications contains instructions and screen shots and can be found on the district website under Support Services → Skylert tab.

What is the cost of this program?
NPS does not charge you for this service. We cannot pay, however, for text message charges (that may be incurred by you) for sending or receiving text messages. Check with your wireless carrier for possible charge(s).

What is the difference between a School Hours Emergency and a Non-school Hours Emergency?
A School Hours Emergency is an emergency that happens while school is in session and students are in attendance. After-School Hours Emergency is an emergency that happens before school starts or after school is over for the day.

How can I stop receiving Skylert Alerts?
Log into Skyward Family Access and click on the Skylert link located on the left-side. Uncheck any categories you don't want to get alerts for that are not greyed out. Once completed, click the Save button.   Note: You will be unable to stop receiving alerts that are greyed out.